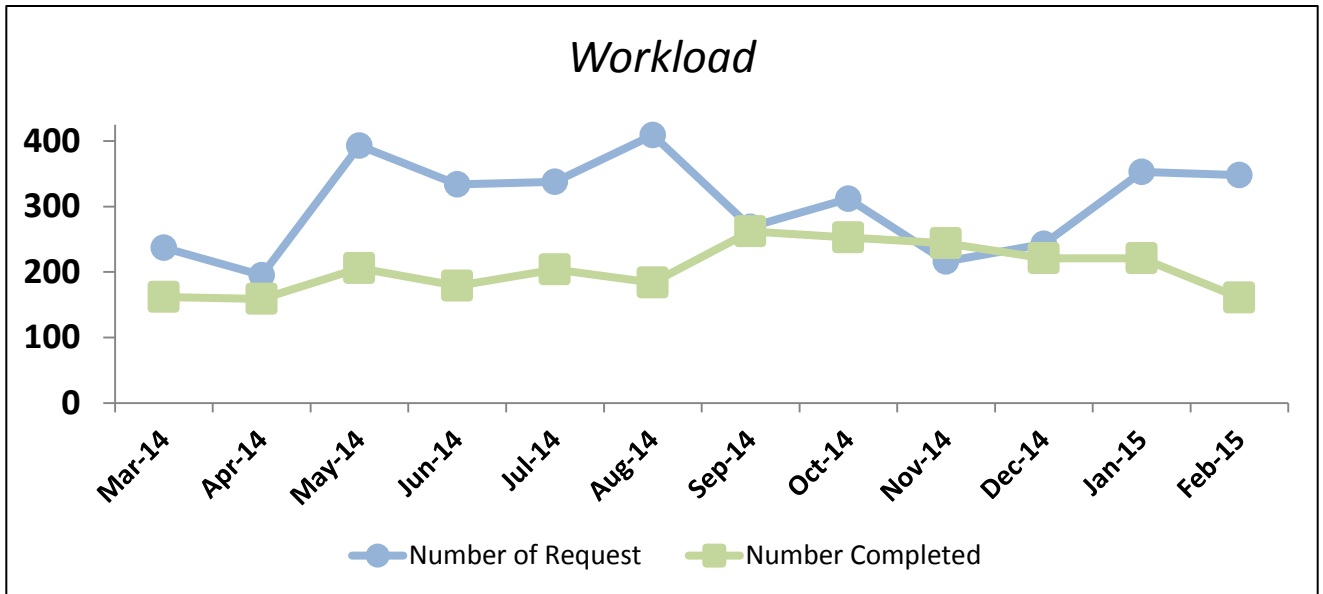
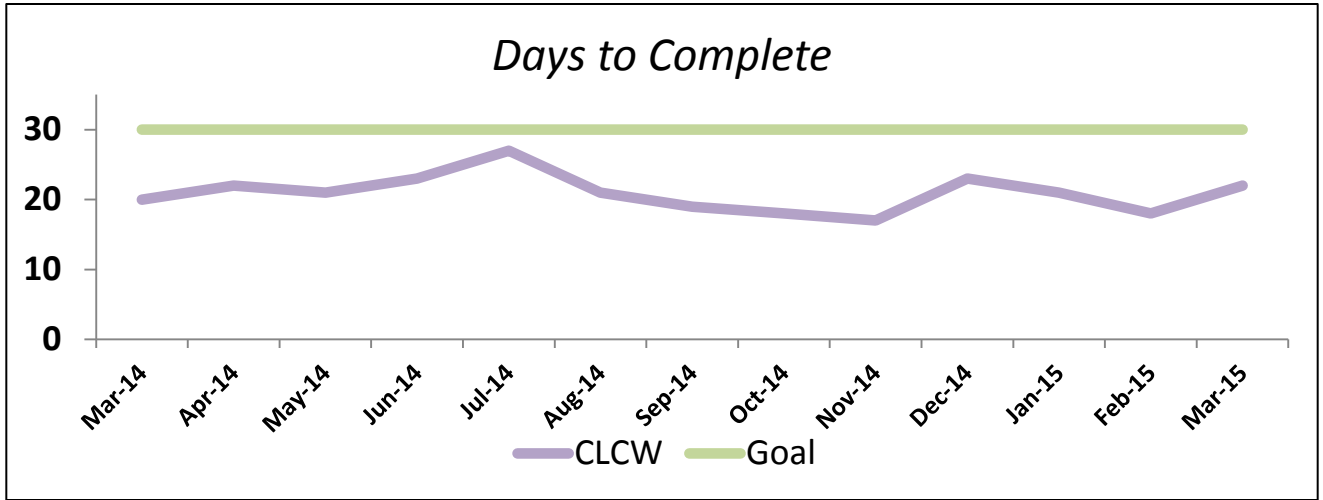


CLCW: Status Report

- The National VHA Aggregate Ratability Score for fiscal year 2015, first quarter is 97%
- The CLCW consultation service peer reviews their work for quality.
- Assigned cases are completed within 30 days.



- There are **862** pending request, 74% were received in 2015.
- We completed a training session March 10-13, 2015 at the Louisville Regional Office, where we added 5 new subject matter experts
- The CLCW consultation service host monthly calls as supplemental training.