



**From:** [REDACTED]  
[REDACTED] [Koopmeiners, Michael](#); [REDACTED]  
[REDACTED] [Flohr, Brad \(SES\)](#) [REDACTED]  
**Subject:** RE: Camp Lejeune Call  
**Date:** Thursday, December 27, 2012 8:37:16 AM  
**Attachments:** [FW CLCW.msg](#)  
[FW Opinions in the Camp Lejeune stuff we worked on in Louisville.msg](#)

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Good morning.

[REDACTED] out this week, but I will be on the call and will meet with him next week regarding our discussions today.

I agree that there are challenges with the revised CLCW process. These challenges are complicated by the fact that the Virtual VA Clinic is not in operation. I am sure that VHA can explain how it affects the assignment of the claims for opinions. I have attached some e-mail traffic that [REDACTED] has shared with me regarding the CLCW process that might also illustrate a problem.

[REDACTED]

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**Sent:** Thursday, December 27, 2012 8:18 AM  
[REDACTED] [Koopmeiners, Michael](#); [REDACTED]  
[REDACTED] [Flohr, Brad \(SES EQV\)](#), [REDACTED] OUV;  
[REDACTED]  
**Subject:** Camp Lejeune Call

We will do this call at 9:30 today from [REDACTED]. Dial-in number is [REDACTED]  
[REDACTED] Thanks. [REDACTED]

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**From:** [REDACTED]  
**Sent:** Wednesday, December 26, 2012 3:46 PM  
**To:** [REDACTED]  
**Cc:** [Koopmeiners, Michael](#)  
**Subject:** Camp Lejeune

[REDACTED]

We're having some challenges in the distribution of CL claims ... we are swamping about five providers while several others are having little to no work. There had been some agreements apparently with St Louis about using DMA as a routing source but that hasn't been implemented thus far. We are at risk of losing several SMEs due to the work flow issue.

Evidentially [REDACTED] in St Louis is out this week and I am not certain of the status inside

VBA of the Virtual VA Clinic with [REDACTED] as the lead.

Dr Koopmeiners and I are both available tomorrow for a phone call to discuss ... and I am also in on Friday,

Anything you can help with is appreciated.

[REDACTED]