



Memorandum



Date: September 20, 2012

From: [REDACTED]

To: [REDACTED]

Thru: [REDACTED]

Subj: Camp Lejeune Contaminated Water (CLCW) Claims Tracking and Reporting

The Louisville Regional Office has been tasked to provide updated CLCW performance data to respond to an inquiry from Senator Burr's office. We have reviewed our internal tracking data and updated the report that was previously provided to Senator Burr's office. Please see the attachment.

Be aware that the data manually collected at the Regional Office level will not directly correspond with Vetsnet Operations Reports (VOR) data.

Currently, several challenges hamper the ability of the Louisville Regional Office (RO) to provide timely and accurately data that directly corresponds to VOR data and/or prior manual reports. The primary challenges are as follows:

1. Dr. Cassano, Senior Medical Advisor for VHA, provided data for the last response to Senator Burr's office based on her workgroup's individual review of decided CLCW claims. Due to the nature of this review and the method of compiling the data, the RO cannot replicate this report.
2. VETSNET Operations Reports (VOR) limitations prevent extraction of this issue-based data from the corporate database at the local level. Without an issue based completed claim report, the RO cannot generate national data that will be consistent from reporting period to reporting period.
3. Since some claims are completed at stations other than Louisville, the RO cannot report on grants and denials nationally.

To support continuing and consistent data collection and reporting, Performance Analysis & Integrity (PA&I) should enhance the corporate database and VOR to ensure

VA has the capability to capture and report this data historically and in the future. To do this, the corporate database needs to capture the following additional data points:

1. Issues granted with a CLCW indicator.
2. Issue classification granted.
3. The basis for the grant.
4. Issues denied with a CLCW indicator.
5. Issue classification for the denial.
6. The basis for the denial.
7. Allow for the extraction of summary data of the categories of disabilities granted due to CLCW. (e.g. autoimmune disorders, leukemias and lymphomas, breast cancer, etc.). Additionally, the system should be constrained to require the entry of one of these as shown in the attached data table entitled, "Analysis of Claims Folder Information by Category of Disease."
8. Extract the basis of the service-connected grant to indicate primary or secondary service connection.

Additionally, the VOR needs to be capable of generating a report containing the following additional data points:

1. The number of claims received.
2. The number of issues claimed related to Camp Lejeune.
3. The number of issues granted on the basis of CLCW exposure.
4. The number of primary conditions granted on the basis of CLCW exposure.
5. The number of secondary conditions granted on the basis of CLCW exposure.
6. The number of issues denied on the basis of CLCW exposure.
7. The data displayed in the attached data table entitled, "Analysis of Claims Folder Information by Category of Disease."

Therefore, the RO recommends PA&I temporarily detail a consultant to the Louisville RO to understand business practices and the full extent of the support needed to track and report on this national mission workload.

[REDACTED]

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Attachment