

From: [Holtzman, Dean, VBALOUV](#)
To: (b) (6)
Cc: [Nowland, Terry, VBALOUV](#); [Hazard, Eric, VBALOUV](#); [Clay, Robert, E. VBALOUV](#); [Kuerzi-Rodgers, Laura, VBALOUV](#); [VAVBALOU/RO/VSC](#)
Subject: RE: Processing of CLCW claims - clarification
Date: Tuesday, September 29, 2015 9:57:20 AM

Folks,

After further thought, we need to hold these as well. Do not deny even if there is no diagnosis.

Blame me, not Clinton. Our systems are not sophisticated enough to know the difference -- it will just look like we denied a CLCW claim in the system, and we can't have that.

Stay flexible.

Thanks

From: Greve, Clinton, VBALOUV
Sent: Tuesday, September 29, 2015 9:22 AM
To: (b) (6)

Cc: Nowland, Terry, VBALOUV; Hazard, Eric, VBALOUV; Clay, Robert, E. VBALOUV; Kuerzi-Rodgers, Laura, VBALOUV; VAVBALOU/RO/VSC; Holtzman, Dean, VBALOUV
Subject: RE: Processing of CLCW claims - clarification

Ok, I know this is the third addition to the guidance clarification...

If you have a CLCW issue that does NOT have a Diagnosis, you CAN DENY. So, if there is no diagnosis of the claimed CLCW condition, you may deny the condition.

Thanks,

Clinton Greve

*Department of Veterans Affairs
Louisville Regional Office*

(b) (6)

From: Greve, Clinton, VBALOUV
Sent: Monday, September 28, 2015 3:32 PM
To: (b) (6)

Cc: (b) (6) (b) (6) Clay, Robert, E. VBALOUV; Kuerzi-Rodgers, Laura, VBALOUV; VAVBALOU/RO/VSC; Holtzman, Dean, VBALOUV
Subject: RE: Processing of CLCW claims - clarification
Importance: High

Further guidance on these CLCW claims:

1. M21-1 III.iv.6.A.1.a-e – Still stands – we must have at least one issue granted before we can defer. If at least one issue is granted, then all other NON-CLCW issues (whether grant or denial) can be decided if the development for them has been completed.
2. When deferring the CLCW issue – put “Deferred for further development” as your reason.

Thanks,

Clinton Greve

*Department of Veterans Affairs
Louisville Regional Office*

(b) (6)

From: Greve, Clinton, VBALOUV
Sent: Monday, September 28, 2015 2:10 PM
To: (b) (6)

Cc: (b) (6); Clay, Robert, E. VBALOUV; Kuerzi-Rodgers, Laura, VBALOUV; VAVBALOU/RO/VSC; Holtzman, Dean, VBALOUV
Subject: Processing of CLCW claims - clarification
Importance: High

A few of you asked for some clarification on the new CLCW guidance. Here you go:

1. **Any non-CLCW condition can be rated, whether it is being granted or denied.**
2. **CLCW issues that are not grants, must be deferred in the rating decision.**

Please let me know if you have any other questions or concerns.

Thanks,

Clinton Greve

*Department of Veterans Affairs
Louisville Regional Office*

(b) (6)